

WOO
Hair • Beauty • Coffee

WELCOME TO WOO, A 5 STAR
MULTI AWARD-WINNING SALON.
ALL STAFF ARE PROFESSIONAL,
FRIENDLY AND EFFICIENT.

At WOO we only use the finest products with the most up to date technology. It is our policy, from the moment you enter our salon until the moment you leave, that you will relax and enjoy the WOO experience!

Stop rushing from one place to another. Take a break from busy schedules and enjoy superior hairdressing, fantastic beauty treatments, superb snacks and beverages, all under one roof. "If you look good, we feel great!"

We have a fully licensed coffee bar. You must be over 18 to consume alcohol. You may be asked for ID. There are lots of car parks in the salon area. Please allow time for parking. We are more than happy to top up parking if it is needed.

**As you read through the Brochure, do remember that
Luxury Add-ons are available on all treatments**

HAIR

MEN

	GRADUATE	STYLIST	SENIOR STYLIST	DIRECTOR
Cut and finish	£19.50	£25.00	£30.00	£32.50
Redesign	£24.50	£30.00	£35.00	£37.50
Clipper Cut	£18.00	£18.00	–	–

WOMEN

Cut and finish	£30.00	£36.00	£46.00	£48.00
Redesign	£40.00	£46.00	£56.00	£58.00
Blow-dry (short)	£23.00	£23.00	£23.00	£28.00
Blow-dry (long)	£28.00	£28.00	£28.00	£33.00
Blow-dry Extensions from	£30.00			
Express from	£18.00			

** Hair must be clean and dry. You shampoo and dry at home and we will do the rest!
With straighteners/tongs.*

HAIR UP

Basic hair up	£28.00
Hair up with express	£38.00
Hair up with B/D	£53.00
Wedding trial (per hour)	£53.00
On the day	from £38.00

** Bridal and Special Occasions by quotation.*

TREATMENTS

Instant	£10.00
Ultimate Calm	£17.00
Luxury Calm	£12.00
Indian Head Massage	£28.00

Please be aware that your hair and scalp will be left oily or wet from these treatments and you may require a blow dry after at an additional cost. If you do not require a blow dry then we will blast dry your hair to remove excess water at no extra cost, your hair will be left damp.

SPECIALIST COLOUR & TECHNICAL LOUNGE

All technical work is carried out by the exceptionally educated technicians. Their knowledge, expertise and love of colour will assist you in looking and feeling fantastic. Your technician will work together with your stylist during your consultation, enabling you to have a perfect colour to show off your fabulous haircut. Professional home care is essential to help maintain your colour. Your technician will prescribe the correct home care treatments for you to use once you leave the salon.

** Colour Lounge prices are not inclusive of cut and styling prices.*

** WOO strongly recommend all colour clients have a skin sensitivity test 48 hours prior to their appointment.*

Re-growth tint	from £36.00
Re-growth tint and colour boost (short)	from £44.00
Re-growth tint and colour boost (long)	from £54.00
T-section from £23.00 Semi from £23.00 Gloss from £23.00	

Special effect colour added to tint applications

Panels from £20.00

BLEACH & HIGH LIFT BLONDES

Full head from £70.00 Roots from £50.00
Toner (short) from £15.00 Toner (long) from £20.00

HIGHLIGHTS

Full head from £80.00 Half head from £60.00 Parting from £40.00

CORRECTIVE COLOUR by quotation

STRAIGHTENING by quotation **PERMING** by quotation

HAIR EXTENSIONS

At WOO we only use 100% human hair. This enables you to be able to curl, colour or straighten as you would with normal hair. We pride ourselves on the size of our bonds. They are very small so they look extremely natural.

Hair extensions can be used to achieve a variety of amazing but versatile styles from adding length to creating volume, colour and texture. They can be a means for adding hair if you struggle to grow your own hair or simply like to change styles or colour regularly, thus keeping up to date with current fashions.

You must come in for a consultation beforehand as we need to make sure that the extensions are compatible with your own hair, that your hair is in suitable condition and long enough. We will then undertake a colour match, explain the length of time they will take, go through terms and conditions and inform you of costings.

A consultation costs £30 which will be deducted from your bill when your extensions are completed. When you book you must leave a 50% deposit which is non-refundable if you do not cancel within 4 working days of your appointment. This also applies even if you re-schedule the appointment. The reason for this is the length of time that is booked out for the process and loss of earnings.

Hair Extensions	POA	Removal (WOO extensions)	£50.00
Consultation	£30.00	Removal (non-WOO extensions)	£70.00
Maintenance	£50.00 per hr		

Express + Weft £53.00

** Hair must be clean and dry. You shampoo and dry at home and we will do the rest! With straighteners/tongs.*

Shampoo, Blow Dry, Apply, Cut & Style £78.00

Shampoo, Blow Dry, Apply, Cut & Style Put Up £103.00

** We can colour match at an additional cost*

** The prices above do not include the hair wefts*

CALM ROOM

The Calm Room is a fantastic relaxation room, it is warm and cosy with aroma oil scents and soft lighting. You really shut out the world outside when you enter. We can accommodate two people at any one time.

Great for:

- Guys' beauty treatments
- Groom and best man treatments
- Couples facials
- Indian head massage
- Hair and scalp treatments

** A wonderful hair and scalp treatment*

Ultimate calm experience £17.00

** A wonderful hair and scalp treatment with a head massage
that lasts approximately 25 minutes*

Indian head massage £25.00

Please be aware that your hair and scalp will be left oily or wet from both these treatments and you may require a blow dry after at an additional cost. If you do not require a blow dry then we will blast dry your hair to remove excess water at no extra cost, your hair will be left damp.

BEAUTY SUITE *All treatments are unisex*

Our professionals will listen to you and your skin. They are trained to premier standards with the finest quality products and hold a wealth of knowledge to pass on. Each treatment will be designed to meet your needs and desires. Your therapist will give you the best advice on specific products which will prolong the benefits of your salon treatments at home.

Our skin care range is Dermalogica

For over 20 years the Dermalogica philosophy, that looking good is a product of skin health, has been central to every product ever developed. Every product is formulated with the purest, finest ingredients available, all of which help improve and sustain skin health and integrity. True skin health comes from a customized product regime designed specifically for your skin. Dermalogica achieves this through Face Mapping skin analysis and the subsequent prescription of your product regime. Offering specific treatment systems including MediBac Clearing for adult acne, AGE Smart for skin aging and ChromaWhiteTRx for hyperpigmentation and uneven skin tone. We offer a range of dermalogica facials to suit your specific skin needs so please don't hesitate to ask our Dermalogica skin therapists.

FACIALS

Half Hour £32.00 Full Hour £42.00

BEAUTY SUITE
PACKAGES AVAILABLE

MASSAGE

Full Body Massage	£47.00	Body Polish	£42.00
Back Massage	£32.00	Foot Massage	from £32.00

NAILS

Manicure	£20.00	Bio Manicure	£37.00
Pedicure	£27.00	Bio Pedicure	£52.00
French add-on	£10.00	Removal	£12.00
Re-varnish	£15.00		

* Paraffin wax treatment:
*hydrates and softens also
very good for aching joints.*

* Please note that manicures
and pedicures do not
include french polish

Ultimate add on *Hand or Foot Exfoliation
and Lymphatic Drainage Massage* £10.00

* Please bring opened toed
shoes and allow time to dry.

SAFE TANNING

We know that the sun is good for our soul but not necessarily for our skin. That's why we offer self tanning treatments to give you a radiant safe glow. These are treatments in themselves as your body is exfoliated before the lotion or cream is massaged thoroughly into your body. Leaving you looking sun-kissed and radiant.

ADVICE FOR A PERFECT TAN

Obtain a patch test if you have sensitive skin or any concerns. Exfoliate and moisturise days before. Stop using self tanning products at least one week before. Remove unwanted hair at least 24 hours before. Do not wear deodorant, perfume, body oils, or too much make up on the day of the application. Wear or bring loose dark clothing, old dark underwear, and sandals or flip flops. Avoid other beauty or hair treatments after your tanning application.

St Tropez Full Body (approx 35 min)

£45.00

Please be advised you must go home with the tan lotion still on your body and the therapist will advise you how long until you are able to wash it off.

Spray Tan available.

Please ask at Reception for more information.

WAXING

Using a combination of warm and hot waxes to ensure maximum client comfort.

Full Leg	£25.00	Brow	£10.00
Three Quarter Leg	£21.00	Lip or Chin	£9.00
Half Leg	£19.00	Lip & Chin	£12.00
Bikini Line	£12.00	Forearm	£15.00
Full Leg & Bikini	£28.00	Underarm	£12.00

SPECIALIST WAXING

Brazilian (thin strip is left)	£28.00	Hollywood (all off)	£33.00
Plus Half Leg	£38.00	Plus Half Leg	£43.00
Plus Full Leg	£48.00	Plus Full Leg	£53.00

PRE CARE We advise you to have a maximum of 3-4 weeks of hair growth when you come to the Salon for a waxing treatment, especially if you are visiting for the first time. We recommend you trim the hair if it is long to a half the size, leaving enough for the wax to adhere and get a hold of the hair, particularly the bikini and underarm areas. Please do not apply moisturisers on the areas to be waxed on the day as it hinders the process. Exfoliate regularly, especially the day before waxing. Have a hot shower before your treatment as it will open the pores and help to reduce discomfort.

YOU SHOULD NOT WAX IF: • You are using Retin-A or Ro-Accutanne or have done so in the past 6 months • You are hypersensitive • You have been exposed to UV/Heat 24hrs prior to treatment.

AFTER CARE Avoid the following for 24 hours: hot baths/showers, sunbeds, tight clothing, swimming, excessive sweating, exercise, friction, direct contact, perfumed lotions, moisturisers, fake tan, make up, heat treatments (48 hrs).

MAKE UP

Makeup is such a wonderful gift to women...it can truly work miracles. It is a great way to boost your self esteem as well as introducing you to amazing products

I.D. BARE MINERALS

Made with crushed minerals from the earth, this extraordinary beauty innovation is composed of 100% pure BareMinerals and is free of preservatives, additives, talc, oil, fragrance and other potential skin irritants. All ages and skin types can benefit from the feather-light 100% pure BareMinerals, but especially those concerned with skin sensitivities, allergies, scars, blemishes, rosacea, wrinkles and pigmentation. It works for all skin types and conditions. The result is make up that works with your skin, not against it.

NEW CID

New Cid is an innovative makeup range that takes the confusion out of makeup, the aim when inventing it was to create a range that simplified makeup application. The New Id cosmetics range is the only one in the world which has a creative team made up of hundreds of working make-up artists. They have passed their expert knowledge onto our fantastic make-up artists so feel free to pop in and try our some of the products.

Bridal/Special Occasion Trial

In this hour you will be able to try different looks and colours. You may feel that you need another trial as make up is very personal. Please make sure you give the make up artist as much information about yourself and tell them your likes and dislikes. If you do not like something then you must say at the time as this is the reason for a trial. We want you to be happy and comfortable and feel fantastic with the end result.

£50.00 with Therapist £80.00 with Make Up Artist

Evening/Day Make Up

Going somewhere special? Then let the professionals do your make up for you.

£32.00 with Therapist £52.00 with Make Up Artist

PACKAGES

WOO packages can be tailored for your needs, you can add extra treatments but you cannot take out. You may be able to swap treatments to the same value. You may choose to have your treatments with a friend, our double treatment suite can accommodate two people at once, or you may need solitude and peace in order to de-stress and relax.

**When you see ultimate: it refers to our superior manicure and pedicure. Please remember that French paint is an extra add on service £10.00*

**Food and drink can be arranged for an extra cost.*

Girls' Night Out (approx 90 min)

Going somewhere special, cool or trendy? Start the night as you mean to go on. Have your hair, make up and beauty treatments completed while eating nibbles and drinking cocktails with your friends, then hit the town looking and feeling fabulous. Great for Hen Parties!

- Express Manicure • Express Facial • Make Up • Express Hair £80.00
 - As above with blow dry £90.00
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PACKAGES - continued

Prepare To Holiday

All your beauty needs to get you into holiday mode.

Package 1 (approx 60 mins)

- Manicure • Pedicure • Eyebrow wax/plucking • Half Leg Wax
- Eyelash Tint • Bikini Line

Regular Bikini £81.00 Brazilian £97.00 Hollywood £100.00

Package 2 (approx 80 mins)

- Manicure • Pedicure • Eyebrow wax/plucking • Full Leg Wax
- Eyelash Tint • Bikini Line • Full Body Exfoliation/Tan

Regular Bikini £134.00 Brazilian £149.00 Hollywood £165.00

Teen Treats

Great for Proms and Birthday Parties (food and drink can be arranged for an extra cost).

Express Hair, Express Manicure and Make Up	£45.00
Add Hair Up	£15.00
Add Spray Tan	£20.00

Gift Vouchers are
available from Reception

WOO TRAINING ACADEMY

All customers that visit the academy are supervised at all times by the training manager. WOO are dedicated to education and through on-going training sessions within the Salon Academy, Sam personally educates the team from the true foundation of hairdressing.

Staff must learn basic skills. WOO's training plan starts from customer service, shampooing, product knowledge and consultation. All staff are trained to round brush blow dry and straight blow dry. They are not allowed to use straighteners while training as technique is very important. Each module of training must be complete before moving on to the next.

When they are ready to move towards graduate level, they have to shadow Sam six months before and pre think her every move. They then experience her exceptional way with customer consultations, cutting and styling, this results in each member of the team feeling confident in dealing with customers with the same expert technique as Sam, regardless of what level they are within the salon.

As a result WOO has built up a team of talented and dedicated stylists, colour specialists, beauty therapists, assistants and administrative staff, that share and embrace the WOO philosophy in hairdressing.

Wednesdays 9am-1pm is our Training Day!

We always need customers for: Blow dries, sets, treatments, perms, colours, highlights, tints, creative, full bleach/high-lift, cuts, massages, waxing, pedicures, manicures and facials.

If you would like to take part in our Training Days, please enquire at the Salon for further details.

MENU

This menu is for your guidance only. We can usually make you something that you fancy.

You can pre-phone your order if you are short of time and would like it when you arrive or to take away. Hot drinks and squash are complementary to WOO paying customers.

All sandwiches are freshly made at the time of ordering. All products are of high quality and standards: you may choose from white/granary bread, bagels, baguettes, toasted or untoasted.

PLEASE ASK FOR SPECIALS AND SALADS AS THEY CHANGE DAILY.

BLT / Bacon	£4.00	Ham	£4.00
Cheese	£3.50	Tuna	£3.50
Egg	£3.50	Smoked Salmon	£4.00

Add-Ins: Roast Peppers, Pickle, Onions, Tomatoes, Mustard, Salad.

(Our food may contain traces of nuts)

DRINKS MENU

Beer	£2.50	Wine	£3.20/£4.20
Spirits	£2.50	Mixers	£1.00
Soft Drinks	£1.20		

TERMS & CONDITIONS

The price structure reflects levels of experience:

- **DIRECTOR:** is the owner and is only on the floor a few times a week as time is precious
- **SENIOR STYLIST** Over five years experience
- **STYLIST** Less than five years experience
- **GRADUATE** just qualified on to the floor and is building a customer base and may be a little slower

All services and treatments are carried out by highly trained, qualified, motivated members of staff using the best products available.

There may be restrictions as there are stairs to the Beauty Suite, and Hair Salon.

WOO strongly recommend all colour clients have a skin sensitivity test 48 hours prior to their appointment.

Open hours vary with many late nights and early mornings. Please call the Salon for details.

Gift Vouchers are available for treatments, services and products to the value of your choice. We can take phone payment and post to you.

Courses and packages are available for most of the treatments in our brochure, please ask for details.

Corporate Evenings and Days are available - please ask for details.

Please turn off mobile phones when in the Spa area.

Please inform your Stylist/Therapist if you are pregnant, taking medication, have allergies or any other medical condition that may affect your time at WOO.

Personal valuables are your own responsibility. We cannot accept liability for loss or damage so please take care.

Gratuity is to your discretion and cannot be added to cheques or credit cards.

Cancellation Charge: • Hair extensions: 4 working days • Beauty/Hair services over £50: 2 working days • Packages: 3 working days. Failure to do so will incur a 50% cancellation charge. Please remember that we are shut on Sundays and Mondays, and these are not counted as working days.

Please give 24 hours notice for all other cancellations. Failure to do so will incur a cancellation charge.

We do not accept cheques. Please allow time for parking.

For public and staff safety CCTV operates on the premises at all times.



OPENING TIMES

Tuesday	9am-6pm
Wednesday	2pm-9pm (training 9am-1pm)
Thursday	9am-8pm
Friday	9am-6pm
Saturday	8.30am-6pm

14 Clifftown Road, Southend, Essex SS1 1AB

Telephone: 01702 337272 / 337282

To book online (24 hours)
go to our website at
www.woo.uk.com